

INTERNATIONAL CREDIT CARD FEE SCHEDULE AND INTEREST RATE FOR INDIVIDUAL CUSTOMER AT VIETCOMBANK

(Valid from 01.07.2023)

No	Description	Rate
1	Annual fee (*)	
1.1	Vietcombank Visa Signature card	3.000.000 VND/card/year (Free for VCB Priority customers) ¹
1.2	Vietcombank Visa Platinum card (Visa Platinum)/ Vietcombank Cashplus Platinum American Express (Amex Cashplus)/ Vietcombank Mastercard World (Mastercard World)/ Vietcombank JCB Platinum (JCB Platinum)/ Vietcombank Vietnam Airlines Platinum American Express (Amex Platinum)	
1.2.1	Principle card	800.000 VND/card/year
1.2.2	Supplementary card	500.000 VND/card/year
1.3	Vietcombank Visa, JCB, Mastercard card	
1.3.1	Principle card	200.000 VND/card/year
1.3.2	Supplementary card	100.000 VND/card/year
1.4	Vietcombank American Express card	
1.4.1	Gold class	
a	Principle card	400.000 VND/card/year
b	Supplementary card	200.000 VND/card/year
1.4.2	Green/Standard class	
a	Principle card	200.000 VND/card/year
b	Supplementary card	100.000 VND/card/year
1.5	Vietcombank Vietnam Airlines American Express card	
1.5.1	Gold class	
a	Principle card	400.000 VND/card/year

¹ Vietcombank Visa Signature card is exclusive product for VCB's priority customers, VCB will charge the annual fee in case customer is no longer priority customer.



No	Description	Rate
b	Supplementary card	200.000 VND/card/year
1.5.2	Green/Standard class	
a	Principle card	200.000 VND/card/year
b	Supplementary card	100.000 VND/card/year
1.6	Vietcombank Viettravel Visa card (no supplementary card)	Free for 1 st year Other years: 200.000 VND/card/year
1.7	Saigon Centre – Takashimaya – Vietcombank Visa card (no supplementary card)	Free for 1 st year
1.7.1	Gold class	200.000 VND/card/year
1.7.2	Standard class	100.000 VND/card/year
1.8	Saigon Centre – Takashimaya – Vietcombank JCB card (no supplementary card)	100.000 VND/card/year Free for 1st year
2	Fast track issuance fee (*) (Not applicable for co-branded cards; Not including issuance/reissuance fee; Only applicable for Hanoi and HCMC).	50.000 VND/card
3	Urgent replacement fee overseas for American Express cards (not including mailing fee)	90.909 VND/time/card
4	Urgent cash advances overseas for American Express card (not including cash withdrawal fee)	7,27 USD/transaction
5	Reissuance/Replacement fee (per cardholder's request)	
5.1	Visa Signature, Visa Platinum, Amex Platinum, Amex Cashplus, Mastercard World, JCB Platinum card	Free
5.2	Vietcombank Viettravel Visa card	Free
5.3	Saigon Centre – Takashimaya – Vietcombank Visa card	Free
5.4	Saigon Centre – Takashimaya – Vietcombank JCB card	Free
5.5	Other credit cards	45.454 VND/card/time
6	PIN reissuance fee	
6.1	Vietcombank Viettravel Visa card	Free
6.2	Other credit cards	27.272 VND/time/card



No	Description	Rate
7	PIN reissuance fee on Digibank	Free
8	Late charge for unpaid minimum amount (*)	3% unpaid minimum amount (min 100.000 VND)
9	Credit limit change fee (*)	
9.1	Visa Signature, Visa Platinum, Amex Platinum, Amex Cashplus, Mastercard World, JCB Platinum card	Free
9.2	Vietcombank Viettravel Visa card	Free
9.3	Other credit cards	50.000 VND/time/card
10	Fee to change secured type (*)	
10.1	Vietcombank Viettravel Visa card	Free
10.2	Other credit cards	50.000 VND/time
11	Credit limit confirmation fee (*)	
11.1	Visa Signature, Visa Platinum, Amex Platinum, Amex Cashplus, Mastercard World, JCB Platinum card	Free
11.2	Vietcombank Viettravel Visa card	Free
11.3	Other credit cards	50.000 VND/time/card
12	Lost card notification fee	
12.1	Vietcombank Viettravel Visa card	Free
12.2	Other credit cards	181.818 VND/time/card
13	Cash withdrawal fee	3,64% transaction amount (min 45.454 VND/transaction)
14	Foreign currency exchange fee (*)	2,5% transaction amount
15	Over limit fee (*)	
15.1	From 01 to 05 days	8%/year/over limit amount
15.2	From 06 to 15 days	10%/year/over limit amount
15.3	From 16 days and above	15%/year/over limit amount
16	Chargeback fee	



No	Description	Rate
16.1	Vietcombank Viettravel Visa card	Free
16.2	Other credit cards	72.727 VND/transaction
17	Transaction invoice request	
17.1	At VCB's merchant	18.181 VND/invoice
17.2	At other banks' merchant	72.727 VND/invoice
18	Card termination fee	
18.1	Vietcombank Visa Signature card	Free
18.2	Other credit cards	100.000 VND/card
19	Card activation fee at the counter	20.000 VND/card
20	Card delivery fee by post	20.000 VND/card
21	Flexible Installment via VCB Digibank (*)	
21.1	3-month installment	2,0% installment value
21.2	6-month installment	3,5% installment value
21.3	9-month installment	4,5% installment value
21.4	12-month installment	6,0% installment value
22	Interest rate	
22.1	Visa/Mastercard/Amex/JCB/Union Pay card	
22.1.1	Classic class	18%/year
22.1.2	Gold class	17%/year
22.1.3	Signature/Platinum/World class	15%/year
22.2	Vietcombank Viettravel Visa card	17%/year
22.3	Saigon Centre – Takashimaya – Vietcombank Visa card	
22.3.1	Classic class	18%/year
22.3.2	Gold class	17%/year
22.4	Saigon Centre – Takashimaya – Vietcombank JCB card	18%/year
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NOTES

1. Above fees excluded VAT, except for those marked (*) were not subject to VAT.



- 2. Fees calculated by % will be charged by % x transaction amount.
- 3. Chargeback fee: This fee will be refunded by Vietcombank under customer's reasonable claim.
- 4. Foreign currency exchange fee are regulated by the International Card Schemes and/or the Bank.
- 5. Transactions using foreign currency are subject to current regulations on foreign currency management of government.
- 6. Exchange rate: is the exchange rate applied by the Vietcombank according to the exchange rates prescribed by the Card Schemes or at the exchange rate of the Bank at the time of the transaction being updated into the Vietcombank's system
- 7. Over limit fee is calculated by %/year, 1 year is 365 days.
- 8. Interest rate for credit card is calculated by %/year, 1 year is 365 days.
- 9. Above fees did not include fees regulated by other banks/Card Schemes (if any).
- 10. Vietcombank would not refund fees charged in case customer requests to cancel the transaction or transaction/service was not processed due to errors/incidents not arisen from Vietcombank.
- 11. Vietcombank reserves the right to change this fee schedule from time to time and will notify the changes at least 07 days prior to effective date on the official website of the bank (website: www.vietcombank.com.vn)./.



APPENDIX: ANNUAL FEE OF CREDIT CARDS THAT NO LONGER ISSUED

No	Description	Rate
1	Vietcombank Visa, JCB, Mastercard credit card	
1.1	Green/Standard class	
a	Principle card	100.000 VND/card/year
b	Supplementary card	50.000 VND/card/year
2	Vietcombank UnionPay credit card	
2.1	Gold class	
a	Principle card	200.000 VND/card/year
b	Supplementary card	100.000 VND/card/year
2.2	Green/Standard class	
a	Principle card	100.000 VND/card/year
b	Supplementary card	50.000 VND/card/year